

GENERATION PHYSIO & ALLIED HEALTH

Important information regarding Coronavirus (COVID-19)

FREQUENTLY ASKED QUESTIONS

→ UPDATED POLICIES & PROCEDURES

- We have reviewed our policies/procedures and put measures in place to protect our clients and staff

→ OVERSEAS TRAVEL

- Any staff member who has travelled overseas is required to self isolate for 14 days prior to returning to work
- We have contacted our clients to ensure they haven't travelled overseas
- We have placed precautionary measures for our staff entering these homes

→ SAFE HYGIENE

All our Health Professionals practice safe hygiene through:

- Washing hands before/after consults
- Cleaning equipment with disinfectant wipes in the clients presence for added reassurance

→ BUSINESS AS USUAL

We are open! With our updated processes, we want to ensure our clients remain safe and their overall experience with us is a positive one.

A MESSAGE FROM OUR CEO

As a valued member of the Generation Physio & Allied Health Community, we would like to reassure you that the health and wellbeing of our clients still remains our highest priority as we adapt our working/lifestyle situations to slow the spread of COVID-19.

We are Home Health Experts and this is how our organisation runs on a day to day basis. We're 100% committed to supporting our clients and referrers during this time of uncertainty and we promise to continue delivering a high-quality and reliable in home service.

With this being said, it is extremely important that we remain vigilant during this outbreak. Our team are aware of the symptoms and will not attend an appointment if they are feeling unwell. If they experience flu-like symptoms, they will need to be cleared by a GP before recommencing work.

We ask that clients demonstrate the same level of respect and cancel their appointment if they are experiencing any of the symptoms.

Our clients well being is important to us. Maintaining regular routine is beneficial in ensuring optimal health.

Best regards,



Jordan Gauder
CEO - Generation Physio & Allied Health